



**The FGFOA Free Internet Based Webinar Series presents
Follow the Leader: EQ Best Practices**

Thursday, January 28, 2021

2:00 p.m. – 3:40 p.m. EDT

CPE: 2 Hours TB

Field of Study: Personal Development—Non-Technical

Presenter:

Steven Alexander, Managing Director, CEC, PFM Asset Management LLC

Overview:

During the session we will explore the importance of our own emotional intelligence and leadership style to better understand and utilize emotions in ways that enhance interpersonal communication, foster trusting relationships and result in greater productivity. In addition, we will explore how we manage and lead others both at work and in the market, as well as how we establish empathy and effective relationships.

Learning Objectives:

- Recognize and discuss the importance of the value Emotional Intelligence (“EQ”) in business.
- Identify and apply three concepts of the Question behind the Question (“QBQ”).
- List and define four key terms associated with the Journey to High Performance.

Participation is free and only available to current FGFOA Members.

You will need your FGFOA member ID to register for this webinar. Please [click here to log into the FGFOA Member Portal to get your Member ID number.](#)

[Click on the link below to register:](#)

<https://attendee.gotowebinar.com/register/8948768318770432272>

NOTE: All Webinar information will be sent via email. Please confirm that you enter your correct email address when registering.

After registering you will receive a confirmation email containing information about joining the Webinar. This confirmation is unique to you, and you will need the link to log-in and connect to the Webinar. Once presentations are received they will be posted at www.fgfoa.org under presentations.

CPE Reporting Verification: Your participation will be recorded through the webinar software. You must be present and signed in the entire 100 minutes to receive credit. The FGFOA will receive a verification report after the webinar and will prepare the CPE certificates. You should receive your certificate via email in approximately 30 days.

This program being offered free of charge.

System Requirements

PC-based attendees

Required: Windows® 7, Vista, XP or 2003 Server

Macintosh®-based attendees

Required: Mac OS® X 10.4.11 (Tiger®) or newer

For additional information regarding registration please contact Karen Pastula, at kpastula@fcities.com

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